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WARRANTY TERMS FOR LED Luminaires and Components

These warranty terms apply to LED Luminaires and LED Components, manufactured by Electrostart JSCo. Electrostart offers a guarantee for its following LED Products for a period of:

5 years:

- LED Edge PMMA
- LED Tri-Proof
- LED Tri-Proof Premium
- LED Arrow
- LED Glow Economy
- LED UFO Professional
- LED UFO Ultimate
- LED Street Balance
- LED Street Ultimate
- LED Street Nano
- LED Surge Protective Device
- Industrial LED Packs
- LED Driver CC Series
- Constant Voltage Power Supply IP67 12/24V PF 0.9
- Constant Voltage 12V LED Module

3 years:

- LED Edge PS
- LED Arrow
- Linear LED Sets
- Constant Voltage Power Supply IP67 12V PF 0.5

The guarantee is valid after the invoice date of the end user. In the event of defects before the expiry of this deadline and in condition for complying with all requirements mentioned in the instructions for exploitation and technical specification (s) Electrostart JSCo will replace, repair or issue a credit note for defective products.

The company ensures the quality of manufactured products and certify their compliance with the requirements of the applicable European safety standards, performance and electromagnetic compatibility as well as quality and compatibility of used materials and components.

Electrostart JSCo reserves its right to alter the materials or components used for product manufacturing when ensuring their quality in accordance with the requirements of applicable industry standards.

In case of warranty complaint, the customer is required to send information for non-conforming products to warranty@electrostart.com, indicating the product type, its wattage, date of production and type of defect if known.

Warranty service might be denied in the following cases:

- For defects occurring during improper transportation, bad depository, incorrect installation or mechanical damage; Registered office and Factory: Bulgaria, 3540 Varshets, 2 Republika Blvd. tel +359 2 400 70 11 fax+359 2 400 70 12 email:info@electrostart.com Headquarters Bulgaria, 1404 Sofia 81, Bulgaria Blvd. Building 2, office 6, tel + 359 2 400 77 71 Fax + 359 2 400 77 84 email: info@electrostart.com www.electrostart.com
- When defects are provoked when non-complying with work regulations, service or installation, improper or inappropriate use;
- If the products are open, disassembled or in the event of unauthorized attempt for repair or change of components;

With the present warranty terms, Electrostart JSCo is aiming to provide objective procedures for warranty service and maintenance of its products in the event of failure in their functioning.